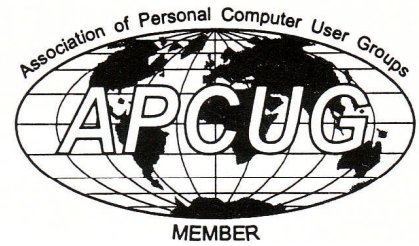


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NEWS



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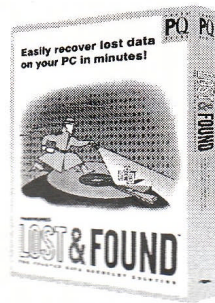
President :
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SysOP:
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Editor:
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At the March meetings...

Gene Barlow

from PowerQuest



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**COME EARLY
TO THE MEETING...**

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on hard drives! FREE! Starts at 6:00 pm.
(East & West Valley meetings only)

Fountain Hills meeting, April 7th, "Getting Around on the Internet"

March 1999

**This month
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is celebrating it's**

15th Anniversary



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MARCH 1999 MEETINGS

Eastside & Westside: PowerQuest (see article on page 28)

— West Valley—

March 16, 7:00 p.m. - Sheraton Crescent Hotel, 2620 W. Dunlap

—East Valley—

March 17, 7:00 p.m. - Dobson Ranch, 2719 S. Reyes, Mesa

—Fountain Hills—

April 7, 7:00 - Fountain Hills Community Center

Special Support Session by PowerQuest 6:00-7:00

15th Anniversary Celebration 7:00-7:30

Door Prizes for Members

Non-Members Welcome

Maps inside for meeting locations

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*KFYI Radio - **Member/Spouse - ***PNUG Packet Newsletter

The President's Corner...

by Steve Semon, President Phoenix PCUG

February meetings

A visit from our old friend, Matt McCann, Intuit Quicken, provided a lively presentation by the Master of Quicken. Matt's knowledge of Quicken and his quick-witted presentation are always welcome and appreciated by the membership.

Matt also offered very good discounts on several Intuit products but, it was noticed, that very few picked up the flyers that were needed to take advantage of the offer. The day after the meeting the phone calls began coming in as to where to get the flyers (of which even I had none). A fast e-mail to Matt brought this reply:

Steve

Yes they can still take advantage of the special.

What they need to do is send in a check or credit card number and expiration date (visa or mastercard) to:

User Group Promotions

205 Westline Dr.

Hazleton IA, 50641

The pricing was:

Quicken Deluxe \$29.95

Quicken Home Business \$49.95

Quicken Financial Suite \$49.95

Thanks again, Matt, for a great meeting.

MARCH MEETINGS

The March 16th and 17th meetings will be very special. The group is celebrating its 15th anniversary since our

incorporation as a user group. Unfortunately the founding date is lost in antiquity.

In addition to a cake at the meetings we will have a special presentation STARTING at 6:00 PM for one hour. This presentation will be two parts. The first will be on Hard Drive technology and the second part will be on Backup/Recovery Techniques. Both topics will be amply covered by Gene Barlow, from PowerQuest Corporation, and very on both of the above subjects. Please note that this presentation will NOT be on products but on the technology of hard drives and back up techniques.

After the above portion of the meeting we will have a half hour break before the main presentation on PowerQuest products. "Lost and Found", "Drive Image", and the ever popular "Partition Magic". During the "break" we will serve cake and, if possible, have a brief Q&A session.

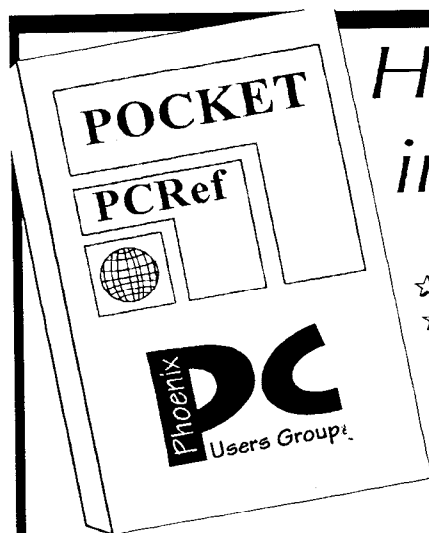
April Meeting

April will find Microsoft presenting Office 2000. If you have tried Office 95 or Office 97 you'll find Office 2000 with many new features.

All for now...again A HAPPY ANNIVERSARY TO OUR USER GROUP. I'm glad to have had a part in it's history.

Hope to see a lot of "old" faces at the meetings. Bring the family members, of course.

See page 10, of this issue, for some of our history.



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Stamped with the Phoenix PC Users Group logo, the Pocket PCRef is an incredible value at \$14.95. Members of the group can have their own copy for only \$12.50. You can get your copy at the general meetings, but you had better buy two. Someone you know will have their eye on this book, and want one for their very own!

Activities Calendar

All SIG Meetings Begin at 7:00P.M. Unless Otherwise Noted!

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
M A R C H		1	2	3 Fountain Hills GENERAL MEETING	4	5	6
	7	8 WEBMASTER ① WINDOWS NT 6:00pm	9 DOS	10 CORELDRAW	11 VISUAL BASIC	12	13
	14	15	16 West Valley GENERAL MEETING	17 East Valley GENERAL MEETING	18 ACCESS	19	20
	21	22	23 INTERNET	24	25 WINDOWS 95 & 98	26	27
	28	29	30	31			

FOR UP-TO-DATE S.I.G. MEETING TIMES AND LOCATIONS -- CHECK THE WEB -- <http://www.phoenixpcug.org/sigs>

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
A P R I L					1	2	3
	4	5	6	7 Fountain Hills GENERAL MEETING	8 VISUAL BASIC	9	10
	11	12 WEBMASTER ① WINDOWS NT 6:00pm	13 DOS	14 CORELDRAW	15 ACCESS	16	17
	18	19	20 West Valley GENERAL MEETING	21 East Valley GENERAL MEETING	22 WINDOWS 95 & 98	23	24
	25	26	27 INTERNET	28	29	30	

① Meets at the Microsoft Office
2929 N. Central Ave. Suite 1200

② Meets at 207 W. Clarendon
in meeting room.

User Group News

Fountain Hills Chapter

March Meeting

The Fountain Hills Chapter of the PCUG met on March 3 at the local Community Center. In attendance were 20 PCUG members and four visitors. The primary emphasis during the Q&A session was directed towards "E-Mail Attachments." Mr. Ron Robertson shared his knowledge and experience via a MS PowerPoint presentation which involved the attendees in good Q&A exchanges. The special topic for the main portion of the meeting was TURBOTAX-98. There was good dialogue between all present.

Our next meeting, 07 April, will have a special presentation agenda of "Getting Around On The Internet." Each attendee will be asked to bring with them from three to five of their most interesting Web Sites for inclusion in our "Internet Book." We will also select some of those sites to visit and talk about during the evening. As usual, our most interesting challenge for this meeting will be "getting on the Internet during a busy time of the day and not getting kicked off the Internet for some strange reason."

February Meeting

At the February 3, Mr. Ron Robertson of Fountain Hills assumed the role of Q&A leader for the club. Ron gave some background on himself and his brother who together for Robertson Consultants, headquarters in Fountain Hills. Ron stated that one of his primary areas of expertise was the Internet. So we expect to hear much more from him concerning the Internet in the immediate future.

Mr. Hunt let the main topic of discussion for the night, Microsoft PowerPoint. The presentation was quite spirited with input as well as questions from several attendees. In attendance were 27 people which included 19 PCUG members and 8 guests. Two of the guests, Mr. & Mrs. Ceraulo of Scottsdale, turned in a "new member" single person family application. Slowly but surely our Fountain Hills Chapter membership continues to grow under the overall umbrella of the PCUG. Next month's Fountain Hills Chapter meeting, March 3, will have TURBOTAX-98 as it's primary topic of discussion for the night. We are looking forward to an even larger attendance for this session since this subject should be extremely interesting to most everyone.

Electronic Village Coalition

The Education and Training Work Group of the Electronic Village Coalition is trying to identify the education and training needs and available resources in the Phoenix area. The Phoenix PCUG is a member of the Coalition and our members are probably the best source for this type of information.

The mission of the Electronic Village Coalition is to facilitate the creation of collaborative projects that will enhance access to local community and information resources for all people in the Valley.

With regard to educational and training needs, the working group is seeking information regarding needs and/or desires of you and your associates and contacts. With respect to the available resources, the working group wants to know where and how you acquired your proficiency and what methods and organizations you would or would not recommend. You may send your suggestions to ed@phoenixpcug.org

School to Work Partnership

The High Technology Industry Cluster School to Work Program is having a fairly successful first year in the Mesa School District and is planning to expand next year. The Phoenix PCUG is also a member of this program and has provided classroom speakers. Two important segments of this program are Project Pride and the Shadowing program. The shadowing program allows a student to shadow an adult through his or her daily routine (one day) and get a feel of what real work is like. Project Pride gets adults into particular classrooms to guide a student project. More businesses and individuals are needed to expand these programs. Anyone who would like more information may contact ed@phoenixpcug.org

Science Fairs

Science Fairs are another volunteer activity that the members of the Phoenix PCUG may enjoy. Currently we have a request to supply a couple of judges for a Science Fair at Queen of Peace School in downtown Mesa on March 30th. Anyone wishing to participate may contact ed@phoenixpcug.org

Tucson User Group Needs Volunteers

The Tucson-based Cyberspace Seniors/InterAge CyberPals Classroom Program, is seeking volunteers to mentor Tucson students by e-mail. The objective is to help 5th grade students become more proficient in computer/technology skills, communication and language arts. The program is curriculum based and all e-mail will be monitored by parents and/or teachers.

Anyone interested in making a difference in the lives of these students may contact Martha Gore at "ladybug@azstarnet.com" or at "http://aztec.asu.edu/cyberspaceseniors/". Contact me for more information. I am also interested in knowing how many of our members are interested in this kind of activity. Please keep me in the loop by e-mail.

Edward McBrien
educational coordinator
education@phoenixpcug.org

Electronic Materials & Computers Charity Raffle

Electronic Materials and Computers, a division of Electronic Materials Recovery, Inc., a Phoenix based technology company, announced today that it is conducting a raffle for the benefit of the children at Thomas J. Pappas School.

Emc is donating a Micron Pentium 133 Laptop computer with 16MB RAM, 1.3GB hard drive, sound, touch pad, color LCD, 2 PCMCIA slots and a port replicator. The raffle tickets will be sold for \$10.00 each and a maximum of 200 tickets will be sold. All proceeds will be donated to Thomas J. Pappas School located at 355 N. 5th Ave. in Phoenix. The school has over 620 children that come from homeless families. The school provides them with breakfast and lunch, have a clothes room so they have clothes to wear, and also have a computer room for the students. "This is a grass-roots charity that directly benefits children," said Neil "Bud" Levy, President. "We have chosen Thomas J. Pappas School as our corporate charity of the year. This is the type of organization that deserves everyone's support." Additional donations can be made directly to the school by contacting Enalee Phelps at 452-4750.

The raffle tickets can be purchased at the company's retail store, Electronic Materials & Computers, located at 3102 W Thomas Road. A leader in providing new, used, refurbished and after market life computer products. EMC continues to be known in the Phoenix area as "Your Computer Supermarket."

For more information, contact Bud Levey, at 602-222-9600, extension 112.

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What's New...

by William Grizzell, Phoenix PCUG

Intel Pentium III

Intel's newest and fastest performance microprocessor for the business desktop has the following features:

- 70 new instructions
- fast processor clock speeds of up to 500MHz
- 100 MHz bus system
- 512 KB Level 2 cache
- dynamic execution
- MMX technology
- compatibility with the Intel 440BX chipset
- Built-in processor serial number to enhance system security and asset tracking.

There is, however, a problem in that it is mistaken for a Pentium II processor by Windows 95 and 98. Windows system folders will identify the Pentium III as a Pentium II.

However, Windows 98 does fully support the new chip and will take advantage of the new "Katmai" instructions in the Pentium III chip that are designed to speed up multimedia and communications functions, although Windows 95 cannot.

Most users will not notice the difference since the better Katmai instructions, which are not used by most software, are not used by any old software. Also, most users will not notice the difference since companies that develop BIOS software which identifies the processor for the user during the boot-up process are expected to update this software by the time the Pentium III processor is available for retail sale as a stand-alone item.

AMD Cuts Prices

Advanced Micro Devices Inc. has cut prices on its K6-2 processors in an effort to match Intel price cuts for Celerons. With the new cuts, the volume price of AMD's K6-2 match the volume price of Intel's Celeron processors at the same clock speeds. This reduces the price of the K6-2 to more than 25 percent less than Pentium II chips running at the same clock speed.

Although the prices are the same, the K6-2 offers more technology than the Celeron. The AMD chips can run with a system bus as fast as 100 MHz. The system bus,

which serves as the main conduit between the processor and main memory, runs at only 66 MHz on the Celeron and won't likely move to 100 MHz until 2000 according to Intel executives. Additionally, the K6-2 processors come with 3D Now instructions that will improve performance of some graphics applications.

Initial problems that were encountered in testing with the K6-2/400 have been cured with a patch for Windows 95 from Microsoft. Windows 98 users will have no problem running the K6-2/400 on Asus or other quality motherboards at the 100 MHz system bus speed.

Although the prices are the same, the K6-2 offers more technology than the Celeron.

Linux Gaining Favor Among Users

Several big technology companies plan to use Linux, a free operating system that is picking up corporate fans and showing signs of moving into the home market.

Dell Computer plans to collaborate with LinusCare Inc., a San Francisco company offering technical support for Linus. Hewlett Packard is discussing its work with a small Canadian company, Puffin Group to adapt Linus for H-P's main line of business computers. Inter-

national Business Machines Corp. is expected to give new details of its Linus work.

Also, Intel has taken a minority position in VA Research Inc., a company that sells computers configured with Linus and has secured rights to the Internet domain name, Linux.com.

Linus was invented by Linus Torvalds, a native of Finland, and refined with a global network of programmers. The operating system has long appealed to programmers, but it's speed, reliability and open development process have lately attracted Internet service companies and other corporate users.

Linus remains much harder to install and use than Microsoft Windows, and relatively few add-on programs are available in Linus versions. But developers are working on those problems.

Toshiba U.S. Laptop Losing Market Share

Toshiba has blamed recent management and inventory problems for having lost market share in U.S. sales of laptop computers. Toshiba pioneered the market for por-

Toshiba pioneered the market for portable computers in the mid-1980's, and gained a wide following in corporate America for consistently incorporating the latest technological advances into its computers. Toshiba was the first to market in laptops both Intel Corp.'s 486 micro-processor and the Pentium chip that replaced it.

Currently, Toshiba is tied with Compaq with 14.8% market share for portable computers sold in the U.S. In 1996, Toshiba's market share for laptop computers was 24.2%. This decreased to 20.4% in 1997 and now in the third quarter of 1998, is at the 14.8% figure. Toshiba has reorganized and beefed up its service and support and has revamped its product line to include more sleeker and rounder designs than the boxy ones before.

Officials estimate about a quarter of their laptops are now built to order, giving the company more flexibility in addressing a customer's needs than its former practice of prebuilding specific models to a forecast.

Free-PC Has a Waiting List

Free-PC Inc. announced plans to give away personal computers to people who agreed to share information about themselves and watch advertising, which may be based on monitoring their Internet activity. The results suggest that many people don't worry much about privacy. More than 100 people were waiting the first morning outside the of-

fices of Idealab!, the Pasadena, California, firm funding the venture.

Consumers also called and left messages on every extension in the building, and jammed the company's Web site (free-pc.com). The company received 375,000 completed applications the first day for a planned giveaway of 10,000 units. If you missed out, don't despair. The first units will go to people who fit advertisers' desired demographics.

Netscape officials said the software dubbed "Gecko" after the small lizard, is faster and fits on a single floppy disk. It is aimed at embedding Internet browsing technology beyond the personal computer and into a wide variety of smaller information appliances and services expected to be used to access the World Wide Web in the future.

It is the first product based on contributions from outside developers after Netscape released the source code for its browser software on the Web to anyone who wanted it. The final version of Gecko will be available in early 1999 and will be deployed in the next edition of Netscape's full-featured browsers.

Intel Blocks Mass e-Mail to its Employees

Intel has obtained a court order prohibiting a former employee from sending electronic mail to its employees.

☛ page 17

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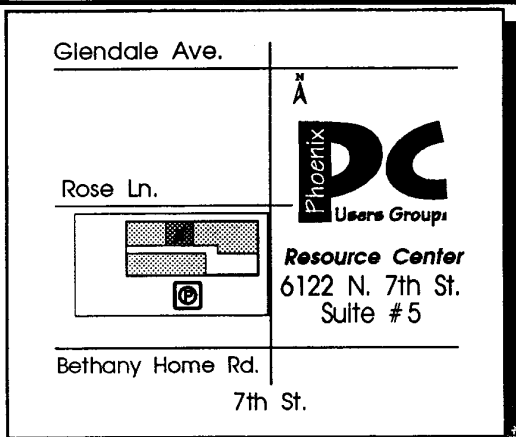
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SIG Notices



Sig Meeting Locations

(except as noted on meeting calendar)

What is a SIG?

Special interest groups (SIGs) are an integral part of the Phoenix PC Users Group. Our monthly meetings can't possibly fulfill every member's interests; we have only twelve meetings in a year. To address more specific needs, we have SIGs.

As you see in the monthly calendar, we have SIG meetings nearly every night of the week. Members with a common interest in a given area of computing such as telecommunications, or a specific software package such as CorelDRAW get together.

SIGs aren't classes with a teacher and a course outline. In some cases the SIG leader isn't even an "expert" in the product; he or she is simply another interested user, a facilitator, someone to serve as a focal point. SIGs are users helping users. The purpose of the SIG is an information exchange. At the end of a SIG meeting you should have both learned something new and helped someone else to discover something. If not, you haven't gotten the most out of the experience.

Your yearly dues in the Phoenix PC Users Group entitle you to attend any and all SIGs, so why not check out a few?

Computerized Investing Group...

Computerized Investing Group...

AAll computerized investing group meets at the Pyle Adult Recreation Center, 655 E. Southern Ave. (next to Tempe Library). Meetings are held on the *third Saturday of each month* from 9:00 am to 11:00 am. *Beginners and non-members welcome.* For more information call Victor Weintraub, 970-0909.

PCUG Tidbits from the Past*

In the 80's

The group incorporated March 6, 1984, under the name the Phoenix IBM PC User's Group.

Dues were higher, \$50 a year for new members and \$180 for corporate members

PCUG owned a color projector monitor. Members could rent it for \$75 per day, non-members for \$150.

The newsletter was just beginning to solicit advertisers, averaging 2 to 3 ads in each issue.

A Help Line was staffed by volunteers from 7 to 9 pm at one telephone number.

Monthly meetings in Mesa were canceled but meetings in Phoenix continued.

AUTOMENU was the featured disk in 1985, praised as the solution to the problem of learning all DOS commands

Workshops were held weekly. Registration ranged from \$15 to \$35 and members were urged to bring their own computers.

The group became the Phoenix PC User's Group in 1986 (unofficially) when IBM was dropped from the name.

It is our intention to continue this column as a "history" of your user group. Fifteen years is a fair amount of time to "be in business" and the newcomers to our group will gain an appreciation of who we are and how we got here by learning more about the group. As the history unfolds over the next few months, it will become clear that the group was built on volunteerism and dedication to the user group motto "Users helping users to understand computers".

We are looking for PCUG tidbits from the past! We know many of you have interesting stories to tell send them in or call a Board member. It is interesting to note that that our records indicate that among the "oldest" members (time in the group) are the following:

- Bill Alton #2
- Francis Nakayama #39
- Grey Staples #53
- Robert Wood #104
- Mary Fox #140
- John Holmes #153
- Al Speers #165

And they are still members of the group. It is to them and those others that came after them that we owe what we are, and how far we've come.

Windows 95 SIG Meeting.

This meeting is held on the FOURTH Thursday of the month and is open to all members at NO CHARGE. Members may bring friends to the meeting a few times, as our guests. The meetings are very informal, and will usually cover a cross section of "skills". We try to favor the novice WIN95 user. We always ask that you bring along your problem question to the meeting. One of the attendees may very well have experienced it, and would provide a useful answer.

We also try to get in a question or two in the higher tech levels. The whole evening is indeed a pleasure to participate. The turnout is between 15 -20 people. I keep in weekly touch with "my" group weekly by email.

I look forward to seeing you at the meeting.

<<< Del Parent — SIG Leader >>>

Webmaster SIG Monthly Meeting

The Webmasters SIG is for anyone who is interested in creating pages on the Internet, not just for professionals. However, we do have a number of very experienced people that come and share their knowledge. We try to cater to all levels of experience. Please feel free to join us on the second Monday of the month at the resource center. Up-to-date info on meeting topics is on the club's web site. Look for this 'SIG on the drop-down navigation box on any page of our site.

OS/2 Society

Voice mail 949-4341. Meets the 2nd Tuesday of each month at 7:00 PM with Q & A session at 6:30 PM. Meeting held at Mountain Preserve Reception Center, 1431 E. Dunlap, Phoenix.

West Valley Computer Genealogy Group

Meetings of this group are held from 9:30 to 11:30 AM on the second Wednesday of each month.

Meeting place: Computer Room in Fairway Recreational Center, located at 107th and Peoria Ave., Sun City, Az. Computer Room is across from Model Railroad Club Room. Club contact: Jerry Margrave, 977-9767.

NOTICE—SIG Leaders

Deadline to submit SIG information is the 25th of each month. It's a good way to advertise your SIG!!!

Del Parent, SYSOP, suggests using the BBS to keep your SIG going between meetings. Members can communicate in the special BBS area assigned to each SIG.

DOS SIG and Golden Oldies - Second Tuesdays

Miss the command line prompt? Well, the rumors of the death of DOS are greatly exaggerated, and many serious users are either still using DOS for much of their work, or have returned to using it. We're going to try a DOS SIG this fall and winter and see what we can do for DOS users. The DOS SIG hopes to cover MS-DOS 2.1 through 6.22, PC-DOS and the clones, Windows 3.1 under DOS, DOS 7 under Windows, DOS under UNIX, utilities old and new and possibly some support for orphaned applications. The first meeting will be Tuesday October 13 at the Resource Center, 6122 N. 7th Street, Suite 5, Phoenix. Call or write JB Runyon, SIG Coordinator at 264.5313 or sigs@phoenixpcug.org, or call the DOS SIG leader Dick Nash at 964.1295 for more or to help out.

MS WORD SIG FINAL CALL

Is anyone interested in either leading or participating in a revived MS Word SIG? Use it or lose it!

CALL THE SIG COORDINATOR

JB Runyon will be pleased to hear from you, he can be reached directly at his voice messenger at 602.264.5313 or write to sigs@phoenixpcug.org with ideas, problems or questions, or just to help out with a SIG or other PCUG activity.

NO DATAFLEX SIG

The Dataflex SIG is no longer meeting.

Internet e-mail. Get completely free e-mail from Juno at <http://www.juno.com> Or call Juno at (800) 654-JUNO [654-5866]

Q&A People STILL NEEDED!!

It's great to share information and it's also great to try fielding questions on the fly as we do at our general meetings. How about stepping forward and volunteering to share your experiences with others. Become one of the Q&A Panel of speakers at our West side and East side meetings.

E-mail president@phoenixpcug.org

Step up and join in the action.

CorelDraw Notes...

by Carlos Gonzalez, Phoenix PCUG

Corel?ZINES

What we have here is not a failure to communicate! As you can see, our beloved Corel is out there in THE world, the REAL world, YOUR real world! It has come to me that Corel invades us in many ways than one would anticipate, and so I bring you clips from the pages of everyday life (along with some little comments from me dispersed through out.)

Corel sees that it is good to start recruiting the troops when they are young or at least willing to learn. And they decided to toss in an education while they're at it. Come with us now as you relive your childhood's ease of life? (As seen in Family PC)

Dream Like a Child. Create Like a Professional.

Designing professional-quality artwork is child's play with the powerful yet easy-to-use features of CorelDRAW 8 - Academic. Intuitive interactive tools, online tutorials and groundbreaking Internet technology let beginners and professionals alike achieve breathtaking results with ease. And this amazing product is part of Corel's academic product line, so it won't put a big dent in your allowance.

Corel in education. See Corel's Web site at www.corel.com/academic. You have been told dept. (As seen in Desktop Publishers magazine)

Company Changes

Corel Computer Corporation will be reintegrated into Corel Corp. (www.corel.com) and will be referred to as Corel Computer, a division of Corel Corp.

It sure is good to see quality outfits like AGFA, align themselves with Corel. A lot of times you buy some hardware and bundled with it comes with something, now at least you maybe familiar with what comes! Corel Photo-Paint 8. (As seen in Many Magazines)

AGFA DuoScan and DuoScanT1200

DuoScan TwinPlate technology, 1000(h) x 2000(v) dpi resolution, up to 9.5 x 12 or DuoScan T1200 same, except 600(h) x 1200(v) dpi and optional 10-page automatic document feeder.

Software: All come with Agfa FotoLook 3.0, to control image color and resolution, superior batch scanning and negative scanning, advanced descreening and sharpening tools, plus Agfa ColorTune color management software. The DuoScan T1200 also comes with OmniPage LE OCR software, plus Corel PhotoPaint 8.0.

Tel.: 1-888-281-2302, Fax: 1-978-658-4193.

www.agfahome.com (As seen in Desktop Publishers magazine)

CorelMAC news Complete toolbox

Corel's standalone version of Corel PHOTO-PAINT 8 for Power Macintosh features tools for image editing, painting, and font and media management. It includes Bitstream's Font Reserve 1.02 for font management, and Canto Cumulus Desktop 4 provides digital asset management capabilities. At a suggested retail price of \$495, with a \$129 upgrade price, PHOTO-PAINT supports Internet image formats including JPEG, GIF, QuickTime and PNG. (Corel Corp., 800-772-6735, www.corel.com) (As seen in Electronic Publishing)

Corel releases Photo-Paint 8 for the MAC

Corel Photo-Paint 8 is Corel Corporation's (Ottawa, Canada) latest stand-alone software application for the Power Macintosh. The new release enables image and photo editing, painting, and font and media management. The software can also be used to edit and create QuickTime VR movies.

In addition to The Official Guide to Corel PhotoPaint 8 for Power Macintosh, the software offers a comprehensive set of helpful tools.

Corel Photo-Paint 8 incorporates Bitstream's Font Reserve 1.02 font-management database, the Canto Cumulus Desktop 4.0 digital asset management tool, and the Kodak Digital Science color-management system. Mac OS technologies such as ColorSync and AppleScript are included, as is support for PostScript, OPI, and DCS output.

The full version of Corel Photo-Paint 8 for the Power Macintosh is available at a street price of \$495. The upgrade package is priced at \$129 for registered users of previous versions.

CorelQuark!?

(As seen in Publishing & Production Executive magazine) CREATIVE tools. Quark and Corel Join Forces to Supply a Comprehensive Publishing Solution

Carlos is co-author of several computer-related books, and President of Running Changes Graphic Design. He can be reached at (602) 285-1834.

Disclaimer: The author states that he is using the tradenames in this article in an editorial fashion with no intention of infringement of the tradenames.

Quips and More from the Official Komando Weekly E-Zine

by Kim Komando, *KFYI radio*

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When it was announced that Randy Johnson had signed for over \$50 million for 3 years to play for the Arizona Diamondbacks, Babe Ruth was probably spinning in his grave. But just as pro athlete salaries have gotten bigger every year, personal computing devices have gotten smaller and more powerful. This week Kim takes a look at these palm-sized dynamos; we check out another group of Kool Sites; and Kim shows you a "kool" tip about a neat little Easter Egg in MSIE 4.0.

Electronic Organizing

Paper-based organizers aren't extinct yet, but they're certainly headed in that direction. They owe their fate to a wide variety of electronic devices that make your personal information more portable and more useful than ever.

When you decide to bring your personal information into the digital age, you can spend a little or you can spend a lot. But no matter how much you spend, one of the key features to look for in any device is the ability to synchronize data with--or at least extract data from--your primary computer. In other words, you want to be able to maintain your appointment calendar on your PC and still take it with you in your digital toy.

In the \$100 range, you have a couple of choices. One of my favorites for some time has been the Timex DataLink (203-573-5000; www.timex.com) wristwatch. With the included software, you can maintain appointments, contacts, etc., on your personal computer and "beam" them directly from your monitor to a little eyeball on the wristwatch. Your monitor flashes what appears to be some sort of bar codes, and a few beeps later, all your personal information is on your wrist.

One of the shortcomings of the DataLink wristwatch is that data is a one-way street. Other than setting alarms and the time, there's no way to add contact and appointment information to the watch when you're out and

about. If you need something that can interact more fully with your personal computer, look at Royal's daVinci (888-261-4555; www.royal.com) that's also in the \$100 range.

The daVinci lets you update appointments, contacts, notes, etc., and then synchronize them via a cable connection with the corresponding information on your personal

computer. The device is compatible with most major personal information management (PIM) software, like Microsoft Outlook and Symantec's Act.

To enter information on your daVinci, you have two options. You can use the daVinci's built-in handwriting recognition software and write your comments with the included stylus. Or for an extra \$20, you can buy a folding mini keyboard to use with the daVinci.

Moving up the price scale to about \$230, but down in the size scale is the Franklin REX Pro (888-739-6400; www.franklin.com). This handy little gadget is no bigger than a credit card, and only a little bit thicker. Like most personal information devices, the REX Pro lets you maintain calendars, to-do lists, contacts, and what not. You can take notes, too, but I wouldn't recommend it unless there's an emergency. To take a note, you have to select each letter individually, much like entering your name for the high score at the end of a video game.

What's most amazing about the REX Pro is how it communicates with your PC. You see, the REX Pro is actually a PC Card. That means that to download information from your laptop to your REX Pro, you just slot the entire REX Pro into the PC Card slot on your laptop. The only drawback here is that most desktop computers don't have PC Card slots. Therefore, if you're not a laptop user, the REX Pro might not be the best choice for you.

Finally in the \$300-\$800 range, you'll find gizmos that can generally be classified as true handheld computers. These fall into two categories: palm computers and handheld computers. 3Com (800-881-7256; www.palm.com) manufactures the entire palm computing family of devices, but handheld computers based on Microsoft's Windows CE operating system are produced by a variety of manufacturers.

The \$300 Palm III, 3Com's current model, offers a number of advantages over, say, the daVinci. Among them are larger memory for storing more information and the ability to send and receive e-mail through a modem connection. And since the Palm III is a true computer, there have been actual application programs written for it. In fact, hundreds of them are available for free as downloads on the Internet.

The Computer Corner

by Joe Shipley, Phoenix PC User's Group

My Toolbox

I have a collection of utilities that I use daily, which may be helpful to some of you.

PrintKey

PrintKey version 4.0 is a great program to let you capture and print whatever appears on your screen. It's freeware, and is available from www.hotfiles.zdnet.com. Search for "PrintKey" and you'll find it. When I see a screen which contains information I want to save, I just open PrintKey and click on the icon to capture the screen. You can edit the captured image, save the image as a bitmap, crop the image, print the image, change the color balance, capture a color image as black and white, and do lots more. When you save the image, you can then attach it to an email and send it anywhere. If you are trying to explain something to someone else, just take a snapshot of your screen and print it or send it.

PrintKey takes a picture of the entire screen, from corner to corner. I'd pay good money for a program like this, and it's free! Many thanks to Alfred Bolliger, the person who copyrighted *PrintKey*, for developing such a fine application and placing it in the public domain. This one belongs in everyone's toolbox.

Servant Salamander

Servant Salamander is another freeware program. It lets you split your screen and show two views of a directory tree at the same time. This comes in very handy if you do a lot of file manipulation, and want to drag and drop files from one directory or folder to another. You can create directories, move files between directories, rename files and copy them to different folders, even across a network. You can use filters to select files of a certain type. You can edit files. You can find files. You can display different drives, or different folders on the same drive. This is what Explorer should be!

Aside from the unusual name, this application reminds me of the old Brooklyn Bridge program, Filer, which I still use in DOS to do the same things. *Servant Salamander* can be found by searching www.hotfiles.zdnet.com for the name "Servant."

SplitIt95

"*SplitIt 95* is a small, simple program that allows you to split large files for easy transport on removable media. Just select a source file and a destination, then

choose the size of the split pieces. You can select a check box for 1.44M floppy-sized pieces. In addition to the split pieces, SplitIt 95 generates a small batch file that reconstructs the original file. SplitIt 95 is very easy to use and — better yet — it's free."

How can I improve on the synopsis above which comes from the folks at ZDNET? Another handy program, especially if you don't have a Zip drive and need to move large files using only 1.44MB floppies. As with the utilities above, search for "SplitIt" at www.hotfiles.zdnet.com and you'll find this very handy application.

While you're at ZDNET's software site, there are thousands of other terrific programs which you may find very handy. The other day I needed an amortization program to calculate mortgage payments. A quick search under "amortization" came back with several files which fit the bill. Whatever you're looking for, I'd try ZDNET first. Another great location for downloading files is www.shareware.com. Shareware.com claims to have more than 250,000 files available for downloading. I'll take their word for it! But if you have a need for something in particular, browse to your heart's content and my guess is, you'll find it at ZDNET or Shareware.

Please keep in mind the difference between shareware and freeware. Freeware is freeB the authors expect the public to use their creations without any compensation. But shareware operates on the honor system. Try the software for free, and if you like it, please pay for it. If you don't like it, just take it off your system. By trying software in this manner, users are not out any money if the software doesn't meet the user's expectations. If the user is satisfied with the software, by paying for it the software developer has an incentive to support the software, improve it, or develop other software in the future. This is a win-win situation for everyone. Several major commercial applications started out as shareware.

I'd like to know what's in your toolbox! Email me a list of programs you can't live without and I'll print the list in a future column. Happy hunting!

Joe Shipley, Co-Owner of SMART IDEAS!, is a computer consultant and Value Added Reseller in Mesa, AZ. You can reach him at (602) 831-8332 or by email at joeship@azlink.com.

The Phoenix PC Users Group Mentor Program

The Mentor Program is a listing of those members who are willing to donate their time to answer questions regarding various hardware and software products. Next to each name you will find the days and times when help is available. Please respect the wishes of our mentors by seeking assistance only during these times. When calling, please inform the mentor that you are a member of the Phoenix PCUG, your I.D. number, expiration date and that you got their name from this list. Some, but not all, of our mentors are professional consultants. All of them are here because they wish to share their knowledge with others. If you wish to be listed in the mentor program, contact Steve Semon at 253-6055, or call our voice mail at 222-8511 and leave a message in **box #350** for the newsletter editor. We ask only that our mentors have experience with their stated subjects. You do not necessarily have to be an "expert".

Please Note : This list is effective for the period March 15, 1999 thru May 15, 1999. This list will be updated bi-monthly as mentors revise their schedules , add or remove their names from the program..

Access	Carol Greer	993-0912	M-F	6:30 PM	—	9:00 PM
Alpha 4	Joe Shipley	831-8332	M-F	7:12 PM	—	10:30 PM
Atlas*GIS Demographic Mapping	Joe Shipley	831-8332	M-F	7:12 PM	—	10:30 PM
Assembly Programming (Light)	Henry Wall	265-9822	M-SAT	9:00 AM	—	9:00 PM
Borland C++	Henry Wall	265-9822	M-SAT	9:00 AM	—	9:00 PM
Corel Draw	Foster Coburn	595-0065	ALL	10:00 AM	—	9:00 PM
Desk-Link 2.0	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
DOS	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
Easy Text & Graphics Plus (ETG)	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Excell	Carol Greer	993-0912	M-F	6:30 PM	—	9:00 PM
	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
FrameMaker	Carl Young	788-6512	M-F	9:00 AM	—	6:00 PM
Freelance	Barbara Ruff	423-0182	M-Sun	8:00 AM	—	10:00 PM
Fund Watch Plus	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Harvard Graphics	Barry Schnur	996-2555	Wed	7:00 PM	—	9:00 PM
	Nancy Brooks	991-1502	M-F	6:00 PM	—	8:00 PM
It's Legal	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Internet	Mary Westheimer	952-1821	M-F	7:00PM	—	9:00 PM
LapLink III	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Lotus 1-2-3	Barry Schnur	996-2555	Wed	7:00 PM	—	9:00 PM
	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
Manage Your Money	Barry Schnur	996-2555	Wed	7:00 PM	—	9:00 PM
Money Counts	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Money Plans	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Microfocus	Orville Wiseman	905-1101	M-F	10:00 AM	—	5:00 PM
Microsoft Cobol	Orville Wiseman	905-1101	M-F	10:00 AM	—	5:00 PM
Microsoft Office Pro 95	Christie Adlie	730-4480	M-F	7:30 PM	—	9:00 PM
Microsoft Office 97	Bob Harvella	230-1970	ALL	24 hours	—	24 hours
Microsoft Power Point	Carol Greer	993-0912	M-F	6:30 PM	—	9:00 PM
Microsoft Project	Carol Greer	993-0912	M-F	6:30 PM	—	9:00 PM
Microsoft Word	Barry Schnur	996-2555	Wed	7:00 PM	—	9:00 PM
Microsoft Word for Windows	Barbara Ruff	423-0182	M-Sun	8:00 AM	—	10:00 PM
Microsoft Windows 3.1	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
Microsoft Windows 95	Christie Adlie	730-4480	M-F	7:30 PM	—	9:00 PM
	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
OS/2	Dick Krueger	852-5600 X122	M-F	8:00 AM	—	5:00 PM
Pagemaker	Henry Wall	265-9822	M-SAT	9:00 AM	—	9:00 PM
Paradox & Relational Databases	Bill Todd	802-0178	M-F	9:00 AM	—	5:00 PM
PC HookUP (PC Hooker)	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Personal Tax Preparer	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Portfolio Analyzer	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Q & A File v 4.0	Dean Schlarbaum	234-1760	ALL	8:30 AM	—	4:30 PM
Q & A	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
Quattro & Quattro Pro	Barry Schnur	996-2555	Wed	7:00 PM	—	9:00 PM
	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
Quicken	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
Quickbooks	Pat Snyder	678-0961	M-F	7:00 PM	—	8:30 PM
QuiteWrite	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Smart	Grey Staples	990-1769	M-F	9:00 AM	—	9:00 PM
SPFPC (Program Editor)	Orville Wiseman	905-1101	M-F	10:00 AM	—	5:00 PM
Stacker/Doublespace	Barry Schnur	996-2555	Wed	7:00 PM	—	9:00 PM
	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
TurboTax	Ed Richardson	279-7289	ALL	10:00 AM	—	10:00 PM
Ventura Publisher	Foster Coburn	443-3282	ALL	10:00 AM	—	9:00 PM
	Steve Dorsey	265-0577	M-F	8:00 AM	—	6:00 PM
WordPerfect 5.1	Henry Wall	265-9822	M-SAT	9:00 AM	—	9:00 PM
WordPerfect for Windows	Barbara Ruff	423-0182	M-Sun	8:00 AM	—	10:00 PM
Windows (3.1) Programming	Henry Wall	265-9822	M-SAT	9:00 AM	—	9:00 PM
Word for Windows	Carol Greer	993-0912	M-F	6:30 PM	—	10:00 PM
	Tom Krupinski	843-8686	M-F	7:00 PM	—	8:00 PM
Windows 95	Andy Barkl	863-4416	ALL	9:00 AM	—	9:00 PM
XTreeGold	Gaynard Nelson	345-7013	M-F	8:30 AM	—	4:30 PM
XSCRIBE XEC-2001	Scott Saari	230-7824	M-F	8:00 AM	—	5:00 PM

General Information Steve Semon 253-6055 M-Sat 11:00 AM — 8:00 PM

Call Mentors ONLY during the time they specify they are available.

Report any non-working or changed numbers to 253-6055

Product Review: *Tracker Pro*

by Joe Shipley, Phoenix PC User's Group

Do you need a faster way to retrieve information? Enfish's *Tracker Pro* may be the answer you're looking for—Info in a minute. From anywhere on your hard drive or the Internet.

Here's the review in a capsule: *Tracker Pro* installs on your hard drive. After installation, it spends an hour or more (depending upon how much data you have on your hard drive) looking at everything on your drive and building various indices. An index is just a list of all the different words that appear in documents on your drive. Once the indices are built, when you want to find all the instances where a specific reference occurs, you tell *Tracker Pro* to look it up, and you'll get a list of each document in which the subject word appears, and the first couple of sentences in the document.

Having indexed your hard drive in this manner, searching for specific information becomes quite simple. *Tracker Pro* can work with email, word processing documents, spreadsheets, presentation software, graphics files, browsers and PIMs (like Act!, Goldmine and Outlook).

Tracker Pro has many ways to sort and filter the information you request. Your initial request to find specific info (names, subject words, phrases) causes the program to create what is called a Tracker. There's a wizard to help you through this, although it becomes pretty easy very quickly.

Once you have created a Tracker to find all your references to taxes, for example, you can then filter all the references to *income taxes*. Once you have used the filter, your list will narrow down. If you're interested only in 1997 income taxes, any references to other years will be ignored. Then if you only wanted references to 1997 income taxes which appeared in your email, only those items meeting the narrowed selection criteria will appear. And you can filter even further by date. So if you want only the emails in a specific time period, you can accomplish it very easily. You can sort by any specific date, time period or day.

Once you have your results list, you can manage the list quite easily, sorting by name or subject, type of file (excel, word, Act!, etc.), date, path (location of file on your hard drive), and even by author of the document in which the reference appears. The listing provides a three line summary of the contents of each document, and has a See Also: section which refers you to other words which reference your subject word. A simple click on a down arrow

lets you see the entire reference to your keyword, without opening the application it came from. This means you can read a spreadsheet reference or word processing document without having to open up the original application. Pretty nifty!

The user has the option of searching tracked information for the items of interest, or searching the net using Excite, InfoSeek, AltaVista and Yahoo! In the next version of *Tracker Pro* it would be nice to let users add search engines to the Using box.

When I made a tracker for a family friend, it found references to the friend in Goldmine where I keep his name and address, and several times in Excel when I submitted quotes for jobs and invoiced him for work performed and items purchased.

Tracker Pro lets you add the electronic equivalent of sticky notes to your items. These cover notes stay with each item. You can open the notes by clicking on the little yellow note which shows writing on it.

You can track web sites with *Tracker Pro*, and have *Tracker Pro* notify you when a tracked web site has changed. You can do Boolean searches with *Tracker Pro* (a Boolean search lets you search using AND OR NOT and other logical operators).

I tested *Tracker Pro* on a Pentium 150 MMX laptop, and while it ran OK, it could have been a bit faster. When I read the manual I saw that *Tracker Pro* recommends a Pentium 166 as the minimum processor. *Tracker Pro* recommends 32 MB of RAM, although it will work with 16. VGA display with 256 colors, Windows 95, Windows 98 or Windows NT 4.0 or later are other requirements. You'll need at least 100 MB of free hard disk space before installing the program. The program requires between 2% and 3% of used hard disk space, and takes about 20 MB of room for its files.

The company has a website at www.enfish.com and you can purchase *Tracker Pro* directly from Enfish for \$80. You can download the program immediately, or have it shipped to you for some additional shipping and handling charges. The manual is easy to read, well written, and explains the features of the program.

Tracker Pro is very user friendly, and lets you customize just about everything to your heart's content. If you have the room on your hard drive (and everyone today has plenty of room!), this could be an excellent time saver for you.

What's New

continued from page 9

Sacramento County Superior Court Judge issued the preliminary injunction after Intel complained that mass e-mails to its employees constituted an illegal trespass into Intel's computer system.

The American Civil Liberties Union is concerned about the implications of this case and is considering appealing the ruling because they feel the court and Intel are muzzling the e-mail sender because they don't like what he is saying. In other cases, courts have backed Internet services that blocked users from sending mass e-mails through their systems, a practice known as "spamming." Most of these cases involved business promotions.

Scanner Pricing War

Upheavals in the scanner industry is prompting acquisitions and bankruptcies. Visioneer sold its hardware business for \$8 million to a subsidiary of Primax Electronics, A Taiwanese company. Then Visioneer acquired 55% of ScanSoft from Xerox in a stock swap. Meanwhile, fierce pricing wars in the scanner market claimed two victims when Storm Technology and Info Peripherals filed for Chapter 7 bankruptcy.

Analysts have said that retailers failed to merchandise the value of scanners and tended to focus more on

price. Now scanners have practically been reduced to low-priced value-adds for PCs. Many scanners are selling for less than \$100.

The demise of Storm Technology and Info Peripherals could leave some retailers stuck with inventory and no technical support for customers who buy the products. Product returns will likely have to be junked.

William Grizzell, member of the Phoenix PC Users Group, is CEO of Memory Etc. Inc., a wholesale computer components store in Mesa at 602-833-0086 and in Phoenix at 602-336-8686.

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Toshiba 8x

Memory
30 Pin
1x9 (1 meg)
4x9 (4 meg)
72 Pin
1 x 32 (4 meg)
1 x 36 (4 meg)
2 x 32 (8 meg)
2 x 36 (8 meg)
4 x 32 (16 meg)
4 x 36 (16 meg)
8 x 32 (16 meg)
8 x 36 (32 meg)
and EDO

Hard Drives
IDE & SCSI
Quantum
Segate
Western Digital
540 thru 3.1 GB

Other
Microsoft mouse
VLB & ISA I/O
Power supplies
Computer cases
Soundblasters
Processor fans
Floppy drives

Microsoft News You Can Use

Excerpts from *Microsoft Direct Access Newsletter* - 2/24/99

Microsoft Webmaster Forum - Spice Up Your Web Site

Whether it is for personal or professional purposes, the Internet is becoming an integral part of our everyday lives. As a result, Web developers must keep their sites interesting and fun. This session will cover some of the Microsoft technologies that will revolutionize the way users interact with your Web site.

March 3, Phoenix, AZ, Event Code #22982 and VIP Code E02 For more details and how to register, visit: <http://www.microsoft.com/directaccess/rdr/localnews/southwest.htm>

Piracy, the Police, and the Press - Be Sure It's Legal

Don't miss this opportunity to hear from Microsoft Legal Counsel and the Chandler Police Department regarding software theft, copyright laws, and local enforcement activities. We will also distribute tools and guides that can help you fight software theft and educate your customers so they don't become a victim of this crime.

March 4, Phoenix, AZ, Event Code #22896 and VIP Code E02 For more details and how to register, visit <http://www.microsoft.com/directaccess/rdr/localnews/southwest.htm>

Microsoft Access 2000: New Enhancements Offer Compatibility, Scalability--and Opportunity

Since Access 2000 is slated to ship this Spring with Office 2000 Professional, now is the time to learn about what it can do for your customers. Access 2000 will offer a choice of two data engines to manage your clients' databases: the new Microsoft Data Engine (MSDE) or an improved version of the default database engine for Access, known as Microsoft Jet. Get the facts about the differences between these engines in this article today so you can offer your clients the new capabilities of Access 2000 tomorrow! <http://www.microsoft.com/directaccess/rdr/0224/feature.htm>

Y2K Compliance Statements: Helping Your Clients Identify What Needs to be Done (US Only)

As the year 2000 approaches, many of your customers are beginning to request and receive a slew of Y2K Compliance Statement letters. The owners of many small-

and medium-sized businesses may not be familiar with how to handle these letters, and will depend on you for assistance. Get the facts on the new Y2K-related law that provides protection from certain types of litigation with regard to Year 2000 statements, see a sample Compliance Statement, and learn how to identify and address Y2K Compliance Statement issues. <http://www.microsoft.com/directaccess/rdr/0224/y2karticle.htm>

Microsoft Exchange Migration Center: What You Need, All in One Place

If you've got clients who have Exchange in their past, present or future, this is one page worth bookmarking. Get technical papers, demos, downloads, product comparisons, case studies and special offers all in one place! From evaluation and planning to deployment and support, the Exchange Migration Center is your one-stop spot for the latest Exchange news and information. <http://www.microsoft.com/directaccess/rdr/0224/migrate.htm>

Integrating Windows NT Server 4.0 with NetWare, Unix, and IBM Operating Systems

Microsoft Windows NT Server acts as a unifying foundation that lets you combine and enhance the capabilities of diverse server operating systems. In this informative article, you'll learn about network, data, applications, and management interoperability between Windows NT Server 4.0 and the NetWare, UNIX, and IBM network operating systems. Read it online or download it (58K) today! <http://www.microsoft.com/directaccess/rdr/0224/ntserver.htm>

Get a Discover the Possibilities Kit for Office 2000 from Microsoft Press! (North America Only)

Here's a handy kit of book excerpts, sampler CDs and great coupons that give you tips on some of your favorite upcoming products. Titles include: Microsoft Running Office 2000 Premium, Microsoft Excel 2000 At a Glance, Quick Course in Microsoft Word 2000, Microsoft FrontPage 2000 Step by Step and more. Best of all, the cost to you is only US\$4.95 shipping and handling charge! Order your kit online at: <http://www.microsoft.com/directaccess/rdr/0224/office2k.htm>

Service Pack 2 for Microsoft SNA Server 4.0 Now Available!

In addition to enhancing existing features, SP2 expands the implementation choices for your customers that need to integrate Windows-based solutions with existing applications, data, and transactions. SP2 includes improvements to data access, message queue, and transactional integration features that allow them to preserve their investment in existing systems while lowering the total cost of ownership for implementing new technologies. SP2 also prepares SNA Server 4.0 implementations for Year 2000 compliance and provides font support for euro currency. To download or order the Service Pack on CD, go to: <http://www.microsoft.com/directaccess/rdr/0224/backoffice.htm>

Making Trade Shows Time Well Spent Instead of Just Spent Time

How can you turn that small business owner wandering through a trade show into a real live customer? Hire supermodels to hand out your business cards? Light up an indoor fireworks display? Offer free pony rides? Hillary Rettig shares a success story on spending less money and getting more new customers that you can apply to your next trade show venture. Then read the follow-up to last week's issue on brokers and see what your fellow Value-Added Providers had to say about positive and negative broker experiences. <http://www.microsoft.com/directaccess/rdr/0224/valueadded.htm>

Get the Premier Certification for Implementing and Administering Microsoft SQL Server Databases

If you derive physical database designs, develop logical data models, create physical databases, manage and maintain databases, configure and manage security, monitor and optimize databases or install and configure SQL Server, then the Microsoft Certified Database Administrator credential is a great way to show your customers you've got the right stuff. Check out the upcoming exams and courseware today! <http://www.microsoft.com/directaccess/rdr/0224/training.htm>

Meet a Technology Provider Around the Corner or Around the World in a Community Newsgroup

Since their debut late last year, the Microsoft Direct Access Community Newsgroups have provided a great forum for technology providers like you to make their voices heard. Got a problem, comment, suggestion or recommendation? Post it and hear what your colleagues

around the world have to say! It's a great way to share information and find solutions. Available in HTML or NNTP formats. <http://www.microsoft.com/directaccess/rdr/0224/newsgroups.htm>

Microsoft Direct Access Local Briefings

If you've already been to an MSDA Local Briefing in 1999, you've got the latest information on current Microsoft products, plus an advance look at what's to come. If not, don't miss out any longer! You can easily locate and register for one near you via our handy Web site tool. This quarter's topics include (may vary with location):

- Using Microsoft Office 2000 and Microsoft BackOffice Small Business Server 4.5 to provide a network solution that's easy to set up, manage, and grow.
- Introduction to Small Business Server 4.5 features and benefits: Building better databases with Office 2000 and Microsoft SQL Server
- Deploying and supporting Small Business Server 4.5: Building collaborative solutions with Office 2000 and Microsoft Exchange
- Remote Management of Microsoft Windows NT Server 4.0 and Small Business Server 4.5
- Deploying Office 2000: An architectural overview of Microsoft Windows 2000 Professional and Server with a briefing on Active Directory.

Register now and receive the Microsoft Direct Access Quarterly Update Kit FREE! The kit is full of how-to, technical, and product information; Direct Access Quarterly Update Sales CD including sales, marketing, and technical resources about key Microsoft business products; Microsoft Windows NT 4.0 Service Pack 4 CD; and the Microsoft Exchange Server 5.5 IT Essentials CD Kit, including a 120-day evaluation copy of Exchange Server 5.5. (Offer good in North America Only)

To locate exact agendas and register for an event near you, go to: <http://www.microsoft.com/directaccess/rdr/0224/events.htm>

Microsoft Windows 2000 Pre-season Mini-Camp--Includes Beta 2 Version! (US Only)

To know when and how to deploy Windows 2000, you need objective information right now on topics like Directory and Security Services, integrated Networking and Communications and more. Put on your thinking cap and report to our pre-season mini-camps for the training

▀ page 32

Qips and More from Komando Weekly E-Zine

continued from page 13

Very shortly, the \$450 Palm V should be available. (For whatever reason, 3Com uses only odd numbers.) Its biggest claims to fame are a thinner case, twice the amount of memory as the Palm III and a larger, easier to read display. What's more, 3Com has also already announced its plans for the Palm VII, due later this year and expected to cost as much as \$800. What you'll get for all that extra money is more connectivity. The Palm VII will be the first handheld organizer to provide complete self-contained wireless Internet-based communication.

A Windows CE handheld is more like having a real pint-sized personal computer in your hand. The Windows CE operating system was designed to give you a look and feel similar to Windows 95. What's more, these devices include so-called "pocket" versions of the Microsoft Office core applications, like Word, Excel and Internet Explorer. That means you can, for example, work on an Excel spreadsheet on your handheld and later transfer it to your desktop system for additional tuning.

Palm devices used to offer a slight price advantage over Windows CE handhelds, but that seems to be changing. As you can see, Palm prices are rising with increased functionality. However, a number of companies are offering Windows CE devices with color displays. This is pushing prices for older grayscale Windows CE handhelds down as to as low as \$200.

The next time you're ready to buy refills for your paper-based organizer, stop and think for a second. Maybe you should put that money toward a smarter electronic organizer instead.

Watch Your Virtual Neighborhood Grow At Commerce City!

The first e-Commerce site to provide the value-added ability to shop while interacting with others, CommerceCity allows registered (free) members to create an animated "citizen" to represent them as they explore a new virtual World. These "citizens" shop, communicate with others, and become a part of the neighborhood. Just like a real hometown, there are always improvements being made and new construction being done which will include an apartment complex, an auction house, a theater, and an educational complex.

Come join us at <http://www.commercecitiy.com> and take part in your very own virtual neighborhood!

Komando Approved Kool Sites

Changemakers

Concerning themselves with new and improved ways of dealing with problems that won't go away like poverty, illiteracy, hunger and violence, Changemakers is an initiative of "Ashoka - Innovators for the Public" that focuses on the rapidly growing world of social entrepreneurship. Their stated mission is to provide inspiration, resources, and opportunities for those interested in social change throughout the world. An excellent site to check out for those who want to lend a "helping hand."

<http://www.changemakers.net/>

MP3now.com

This site requires a plug-in like WinAmp or MusicMatch to enjoy the new and "happening" music within its confines, but once you get set up and test a few of these files you'll never go back. MP3 stands for MPEG 1 layer 3, which stores music files on a computer disk at relatively small size, while allowing the songs to sound near perfect. You'll love the continuous play capability and crystal clear sound of these files. Sites that utilize this new technology also foster the promotion of new, raw talent and allow users to upload their own files rather than distributing the copyrighted works of others.

<http://www.mp3now.com/>

PhoneSpell

Are you tired of the proliferation of phone numbers, e-mail addresses and so forth that you now have to memorize for today's technological world? Why not take some of the stress out of all this by using mnemonic devices to remember this growing list. PhoneSpell can help by allowing you to enter a six to ten-digit number and then showing all the possible words and phrases it can make. Use it to associate words with important numbers, create an easy to remember phone number for your home or business, or to quickly translate a spelled out 1-800 number into the proper digits for dialing.

<http://www.phonespell.org>

Kim Komando's "Worldwide Web Weather Watch"

Hey, some weather we're having lately. Boy, it's hot. Windy out there, ain't it? It's colder than all get out today! Rain, rain, go away, come again another day. Let's face it - there's no other topic that humans converse with one another about more than the weather. This week Kim takes you on a tour of websites that show you what Mother nature is up to, covering everything from daily and extended forecasts to radar images to storm warnings and beyond.

<http://www.komando.com/other/weather>

Kim Komando's Shareware Pick of the Week

PrivateEXE by MidStream, Inc.

PrivateEXE is an superior shareware program that gives computer users the ability to password protect Windows executable files in both 32-bit and 16-bit formats. PrivateEXE doesn't just alter an icon or shortcut, it modifies existing .EXE files so that the program first asks the user for a password and doesn't start unless the correct password is entered. Check it out at: <http://www.komando.com/other/downloads/picks/>

Hot Tip - Does Microsoft Have The World On A String?

A Cool "Easter Egg" For MSIE 4.0

Q: Hey, Komandos!

How'd you like to see a pretty neat "Easter Egg" that's viewable from Microsoft Internet Explorer 4.0? Check this out..

A: We've all known for years that Microsoft desperately wants to maintain its hold over the computer world and branch out to the Internet. But there is an extra special "Easter Egg" in Microsoft Internet Explorer 4.0 that might just reveal an even more sinister hidden agenda.

To check this out, open IE4 and select Help > About Internet Explorer. Hold down the Ctrl key and drag the "E" logo onto the large World icon. Let go of the Ctrl key and then hold it down again. Now, move the "E" away from the globe icon and click on "Unlock." It looks like the World is dangling from the end of a string that leads to the "E" icon. Could this mean that Bill Gates thinks someday the whole world will be his on a string?

Kid's Instructions For Smart Living

- Never trust a dog to watch your food. Patrick, Age 10
- When you want something expensive, ask your grandparents. Matthew, Age 12
- Never smart-off to a teacher whose eyes and ears are twitching. Andrew, Age 9
- Wear a hat when feeding seagulls. Rocky, Age 9
- Sleep in your clothes so you'll be dressed in the morning. Stephanie, Age 8
- Never try to hide a piece of broccoli in a glass of milk. Rosemary, Age 7
- Don't flush the toilet when your dad's in the shower. Lamar, Age 10
- Never ask for anything that costs money when your parents are doing taxes. Carrol, Age 9
- Never bug a pregnant mom. Nicholas, Age 11
- Don't ever be too full for dessert. Kelly, Age 10

- When your dad is mad and asks you, "Do I look stupid?" don't answer him. Heather, Age 16
- Never tell your mom her diet's not working. Michael, Age 14
- Don't pick on your sister when she's holding a baseball bat. Joel, Age 12
- Never spit when on a roller coaster. Scott, Age 11

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NetNotify

by Douglas J. Archell, *The PNUG Packet Newsletter 12/98*

It's About Time, Well Not Exactly

A few weeks back, the clock on my PC was off and I wanted to update it to the correct time. Not sure where to get it, I did what most Web users do at one point or another—I guessed a URL. Wanting the current time, I assumed currenttime.com would be a good shot. Needless to say, it was, ummm, well, not exactly a site you'd go to for the current time. Shrugging it off, I did eventually find the correct time at another site.

Over the next few days, I told a few friends (experienced computer pros, and parents) about the experience which, of course, led to a discussion about porn on the net and child safety" online. As expected, there was a great deal of concern about what junior might run into, but much to my surprise not one of them was taking what I would consider to be the very first step in child protection.

Since that time, I've seen no less than five reports on television and press releases and announcements about new sites offering advice to parents continue to hit my in-basket. Again ironically, the vast majority of these announcements and services are sidestepping around the very first step in child protection. They'll tell you about spending more time with junior and sitting with our kids while they surf. They'll sell you books and subscriptions to newsletters about port on the net, all the while missing that first step.

So what is it?

Child Protection Software

For \$25-80 you can use products like Net Nanny, CyberPatrol, and Cybersitter to drastically reduce the amount of adult-oriented content that junior might be able to access. Restrict Web sites, chat sites and services, heck, you can even restrict shopping sites to make sure they don't go buying things with mom and dad's credit card. Net porn isn't just a problem for parents, however. Employees can end up using the corporate network to access "inappropriate" sites and services, utilizing your bandwidth and company time. Although it might be considered to be "child" restriction software, products like NetNanny do offer network versions for keeping porn out of the office—and for keeping the office out of the porn. Better still, for the corporate environment, there are organizations out there with products designed for protecting the network, like Infinite Technologies' Infinite Link.

Today, when you teach a kid to ride a bike, one of the

first things you do is put a helmet on their head. A little padding between them and the hard ground. So, before teaching them about computers and surfing the Web, wouldn't it make sense to throw a little padding between them and the hard sites out there? Without further ado—on with the show!

General News and Tidbits

DLT Backup the Grows as You Grow

The DLT LibraryXpress offers true scalability, growing as you grow, with more capacity and performance options than any other library. Overland Data's unique SmartScale Storage architecture allows customized configurations to meet individual backup storage needs and continue to meet these needs as they change. The LibraryXpress is designed for servers or networks with 50 GB to 3 TB of storage requirements. Find out for yourself why their DLT family of products has won an industry-leading nine awards! Visit the Overland Data site for all the details, and be sure to read about their 100% restore guarantee... a real ground pleaser. Overland Data Web: http://www.overlanddata.com/Overland.nsf/Pages_frame.htm.

Price Slashing and Promotions

Compaq Computer Corporation announced U.S. price cuts of up to 14 percent on its entire C-Series handheld PC family of products. <http://www.compaq.com/products/handhelds/>

Palm Computing, a 3Com Company, reduced the prices of its market-leading Palm III and PalmPilot Professional Edition connected organizers. The Palm III connected organizer now has an MSRP of \$369 and the PalmPilot Professional Edition connected organizer will list for \$249. <http://www.palm.com/>

New Products and Services

Time to Learn, Vern—Easy Lingo Translation

Maybe you were reading through some Web site or an email containing a few words or phrases in a different language. Sure, you could pop by one of the online translation services, but that can be time consuming. QuickWiz Technologies has the answer—and it's cheap too! Designed for people in need of quick easy single word translations on their PC, the new Easy Lingo software from QuickWiz allows users to instantly translate any word on their desk-

top simply by pointing their cursor at the word. Easy Lingo runs seamlessly in the background and works with any windows application, eliminating time-consuming program launches or cut-and-paste operations. Easy Lingo offers bi-directional translations to and from English and six other languages: Spanish, French, German, Italian, Dutch, and Hebrew. For users who want to hear a word in English, Easy lingo has full text to speech capabilities allowing you to pronounce words in English with a simple point of the mouse. The cost—a mere \$39.95! QuickWiz Technologies Web site: <http://www.quickwiz.com/easylingo/>

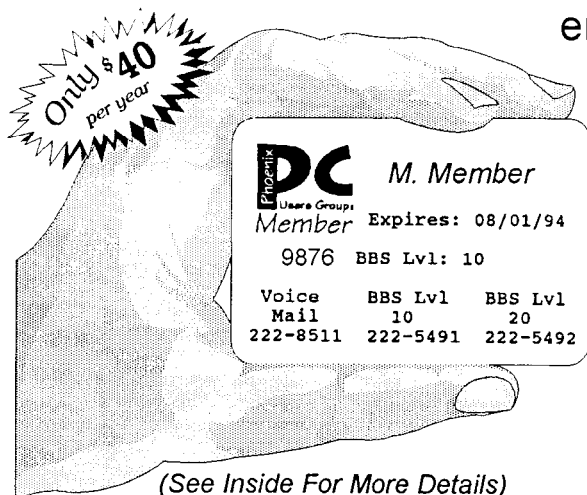
InSite analysis will show how well a Web site performs against the company's stated marketing and sales objectives. Their written report also includes a technical assessment and creative review of the site, a comparison against a competitor's site, and a list of recommendations to make the site more sales oriented. Diversity Corporation Web site: <http://www.diversitycorp.com/insite.html>

Another Freebie, Get Your Web Site Reviewed

There's a new service in town from the folks at Diversity Corporation for companies big and small—a no-cost corporate Web site evaluation service. Diversity launched the InSite service to offer an in-depth analysis of any company's site for free, and then provide a recommendation of how to make it more effective business-generating tool. Diversity's

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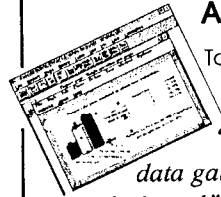


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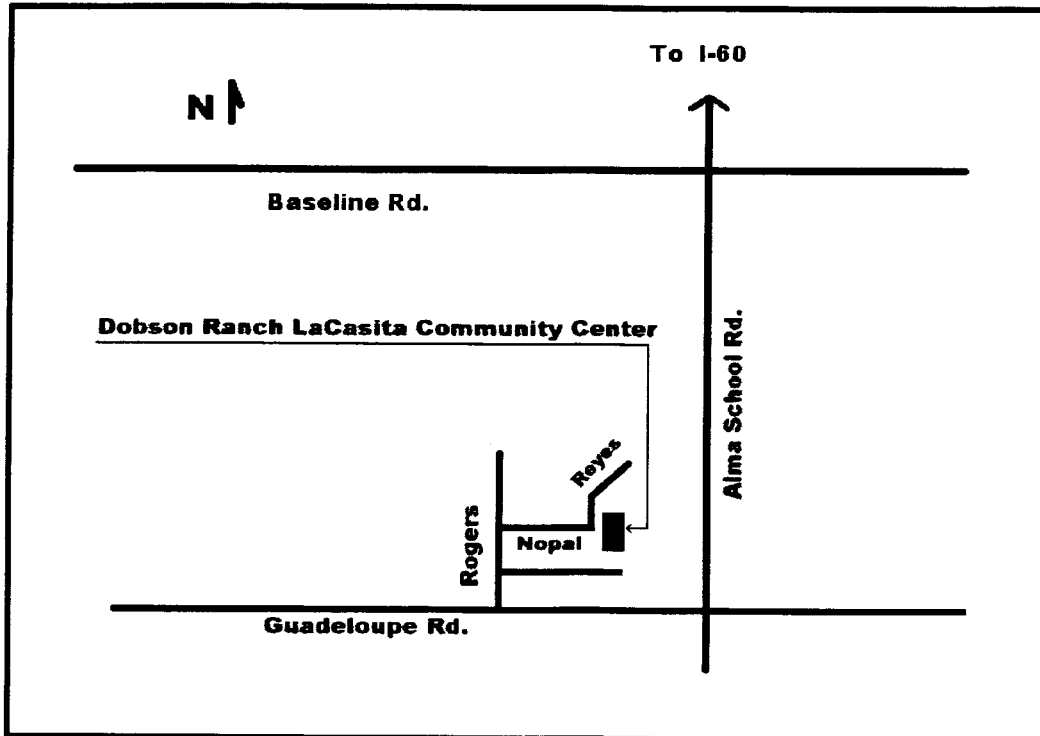


PHILIPS

Let's make things better.

Meeting Notice

East Valley Phoenix PC User Group



Directions to Dobson Ranch LaCasita Community Center 2719 S. Reyes – Mesa, AZ

From I-60 Exit at Alma School Rd.

Travel South on Alma School Rd. 1.5 miles to Guadeloupe Rd.

Turn Right onto Guadeloupe Rd. and travel West until next stoplight (Rogers)

Turn Right at Stoplight onto Rogers and travel North two Streets to Nopal

Turn Right onto Nopal and continue to end of Nopal and the beginning of Reyes

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Corporate Membership Information	102
Membership Services	103
Buddy Program	104
MEETING INFORMATION MENU	110
Monthly Meeting	111
Special Meeting	120
BBS INFORMATION	200
BBS Service	201
NEWSLETTER INFORMATION	300
Newsletter Reviews	310
Newsletter Ad Information	320
Newsletter Editor	330
Mentor Program	350
SALES MENU	500
Library Disk Sales	501
Book Sales	502
Member Discounts	515
WORKSHOP MENU	600
Upcoming Workshops	601
Workshop Registration Information	602
SIG COORDINATOR	799
PCUG INFORMATION	800
Suggestion Box	801
Volunteer Box	802
President	810
Public Relations	811
Accounting	820
Meeting Coordinator	830

PCUG Internet Addresses

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Alen Hunt - Fountain Hills Meetings

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Last update July 1998

Dan Semon

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Change of Address or Phone Number?

It's Never Been Easier!

We now have an ADDRESS routine on the BBS. This routine will allow you to notify us of changes in your address and/or phone number. According to Lynette Humes, Membership Director, this is the easiest and fastest way to update your account info.

At any prompt on the BBS, type: ADDress to get access your present information on file. Changes made will be automatically routed to Lynette as a message on the BBS. Current information is needed in order for us to notify you of important changes, findings, and to verify your lost password. Your password will NOT be given if there isn't a valid name and phone number on record. You will, in effect, lose the remaining time left on your BBS account. Your cooperation is really needed on this one.

The Partition Magician

Excerpts from *PowerQuest Corporate Newsletter* - 2/99

Search & Rescue

By Corey Davis

PowerQuest's Search & Rescue, the enterprise version of Lost & Found, now provides IT professionals and service providers with the tools to recover damaged or corrupt files in the event of a disk crash, logical system failure or accidental data loss. Lost data can be restored in minutes. Because Search & Rescue does not write to the drive, the data is not further damaged.

"Search & Rescue saves IT professionals and their organizations money and eliminates long down time associated with traditional data recovery solutions," said Scott Flinders, product marketing manager at PowerQuest.

Unlike previous methods of data recovery, Search & Rescue does not need to be installed prior to losing files. The user simply indicates which drive the lost data is on and where the recovered data will be saved. Search & Rescue then analyzes the drive and reports the odds of data recovery. The user decides the directories or files to be recovered and how they should be organized. Search & Rescue then saves the recovered files to the new media.

"Search & Rescue holds your hand and walks you through the recovery process," said Mike Harris, director of marketing at PowerQuest. "In extreme conditions, Search & Rescue has powerful tools for manually recovering the lost data."

The unique features in Search & Rescue make it the solution for all enterprise data recovery. With the new Cluster Navigator and Disk Explorer, the user can manually search the severely damaged media and link data segments together to recreate a file. Search & Rescue includes Configure, a feature that isolates read errors on the disk and concentrates on data that has been identified as accessible. With priceless information or high risk data, DiskCopy copies data on the problem disk, sector by sector, to a new disk creating a complete clone of the original drive.

With private or highly sensitive information, the government and many businesses have feared sending their hard drives to a data recovery center to recover lost files, potentially spending thousands of dollars. Search & Rescue assures private information does not fall into the wrong hands.

We all hate that feeling of panic when an important file has been accidentally deleted or damaged. Search & Rescue turns that moment of terror into a walk in the park-

a moment when you simply insert Search & Rescue and begin the data recovery process.

PowerQuest Adds Value to VARs

By: Marcus Burton

Poised like an earthquake ready to shake, computer disaster is always lurking near every business and home computer system. The threat of computer disaster is what every company dreads. No one knows when the catastrophe will take place, but the threat of losing every electronic bit of valuable information is a reality. It happens every day. The wrong click of a button, the wrong application, or sometimes even the wrong barometric pressure can cause a complete annihilation of a company's work.

Saving companies from computer disaster is what Solution Systems of Calgary, Alberta is all about. Providing strategic business recovery solutions to its clients, Solution Systems knows how important the right products can be to a company's survival.

For the past 19 years, Solution Systems has been consulting businesses on hi-tech computer needs with a reactive approach to disaster. Providing assistance after the system has gone down, and even then, the recovery process was not very successful and took days to weeks. Now, with the help of superior products, the company is able to approach a client with a proactive plan. A solution can be in place before the crisis ever happens.

To Solution Systems, "business recovery" means proactive planning and implementation, so when a disaster strikes, the right techniques can be executed and the customer is up and running within 24 hours of the catastrophe. The chosen tools to avoid this catastrophe are PowerQuest Corporation's PartitionMagic(r), Drive Image(r) Professional, ServerMagic(tm) and Lost & Found(tm).

According to company President Gabriel Yee, Solution Systems would not be in the commanding position they are today if it were not for the technology in PowerQuest's products.

"PowerQuest products are the driving force that allows us to deliver results to our clients," said Yee. "We know we can count on PowerQuest solutions to work when we need them."

Recently, a client came to Solution Systems seeking help to establish a computer crisis plan. Working with 25 computers set up with AutoCAD(r) and three with word

processing, the goal for Solution Systems was to develop and implement a business recovery plan to have three AutoCAD systems and one word processing system up and running within 24 hours of a crisis.

Yee explained that 24 hours is the window a company has to be up and running before they start to lose credibility and eventually business. "For the first day, most people have sympathy. But after that, a company that cannot produce starts to lose clients," he said.

"Our first question is always, 'What if something bad happens? What does this client need to operational after a disaster has stuck?'" questions Yee.

Once Solution Systems knows what precautions are needed in order to protect their client, PowerQuest products help establish the next step-implementation. ServerMagic allows technicians to create a mirrored image, thus having a fault tolerant system. Saving an exact image of the system with Drive Image Professional, Solution Systems is able to have a complete backup on hand. And in the case of lost files, Lost & Found is brought in to recover those files once thought to be gone.

"We not only set our clients up with a backup solution, we are there to have them up and operating immediately after a complete disaster has taken place," Yee said. "The key to our service is deploying and employing PowerQuest products, and not just one of them, but many, depending on the situation. If a backup is needed, we are ready to re-image the system. If important files are needed, we use Lost & Found to retrieve them."

The ominous threat of a computer disaster lurks at the door of every business. But in the case of Solution Systems and thousands of other Value Added Resellers, PowerQuest technology allows them to reduce that threat and turn a possible disaster into a minor computer inconvenience.

Customer Story - Lost & Found

By Corey Davis

It's something to lose your own computer files. But David Bezzant did something far worse-he lost his wife's files.

Bezzant was working on his home computer and accidentally deleted all of the data on his hard drive-including all of his wife's personal files. "When I told my wife what happened, I thought she was going to die. She has been keeping journals on our kids, and we have not printed them out yet. Of course, we didn't back them up either," said Bezzant.

Bezzant, like most husbands in this situation, wanted to fix this problem himself. Unfortunately, he didn't have

the right tools. He had a set of pliers and several screwdrivers, but taking the computer apart probably wouldn't bring back the lost files. He desperately searched the Internet and found a company that would recover his data, but the company required him to send the hard drive and charged over \$200. "This was not a solution for me," said Bezzant. "I needed the data back immediately and did not want to take the chance of sending my hard drive across the country to someone I didn't know."

Bezzant remembered hearing about a solution from PowerQuest that he hoped would work. He went to PowerQuest's Web site and read about Lost & Found(tm), a program that recovers and restores files after accidental data loss or damage to a drive. Bezzant got excited about what he was reading, so he downloaded the demo of Lost & Found-he liked what he saw. The demo showed his files could be recovered with Lost & Found.

When Bezzant installed Lost & Found, the easy-to-understand screens walked him through the data recovery process from start to finish. Bezzant indicated which drive the lost data was on and where the recovered files were to be saved. Lost & Found analyzed the drive and recovered the lost files to the designated media. Bezzant said he was impressed that Lost & Found does not write to the damaged disk but simply reads it to find and recover the lost data.

"I was very impressed with the product. I was able to recover all of our personal files, including information that took my wife hours and hours to create. It saved my bacon," said Bezzant. "I was impressed that I was able to recover all of my lost files."

With Lost & Found, Bezzant avoided having to send his hard drive to a data recovery center, potentially costing hundreds of dollars to recover the files.

"Lost & Found saved me a lot of time and money and was well worth the price I paid for it. The manual was easy to understand, and the screens were easy to follow," said Bezzant. "It's amazing that a product this powerful is available to a home user. The data I recovered was priceless. Lost & Found saved my life."

Lost & Found not only saved his life but kept him out of the dog house.

Official PowerQuest Policy Change for Lost & Found Licensing Enforcement

In response to valuable feedback from our customers, PowerQuest Corp. has eliminated the licensing enforcement restrictions on our data recovery product, Lost & Found. While the licensing agreement terms remain the same (for use on one computer), Lost & Found version

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For Immediate Release

Louise Miller <lmiller@Adobe.COM> posts:

Adobe Unveils First Cross-Platform Version of Adobe GoLive 4.0

Cutting-Edge Visual Web Design & Publishing Tool Adds Powerful New Features: Movie Editor for QuickTime 3.0, and XML and ASP Support

San Jose, Calif., (February 22, 1999) (Nasdaq:ADBE)-Adobe Systems Incorporated today announced Version 4.0 of Adobe(R) GoLive(TM), the first cross-platform version of the industry's most lauded professional visual Web design and publishing tool. Adobe acquired GoLive Systems Inc.'s ground-breaking Web publishing technologies last month. Formerly known as GoLive CyberStudio(TM), Adobe GoLive 4.0 for Macintosh is scheduled to ship in March, followed by Version 4.0 for Windows(R) in second quarter of 1999. Adobe will give the first public demonstrations of Adobe GoLive 4.0 in booth #3818 at Seybold Seminars Boston/Publishing '99, March 2-4, 1999.

Adobe GoLive 4.0 software includes a wealth of new features that increase productivity and give Web designers the power to build and maintain sophisticated new media Web sites quickly and easily. Adobe GoLive 4.0 adds cross-platform support; redesigned Movie Editor for QuickTime 3.0; improved support for emerging Web technologies like the Extensible Markup Language (XML) and Microsoft's Active Server Pages (ASP); Adobe PDF integration; new Site Management capabilities; CyberObjects enhancements and new JavaScript actions; user interface improvements; and new table-editing capabilities.

"Professional Web designers are really getting the best of both worlds-the cutting-edge advancements and rapid upgrades that they've come to expect from GoLive-and the cross-platform support and tighter integration with Adobe's leading products like PDF, Photoshop(R) and Illustrator(R)," said David Kekone, president of CANTO5, in Hollywood, Calif. "These developments have enormous benefits for Web designers like me, who are constantly looking for advancements that give us a competitive edge. Adobe is sending a powerful message to Web designers-they understand where we have to go and what we have to accomplish to get there."

Adobe GoLive 4.0 for Macintosh and Windows strongly complements the most-frequently used tools in Web design: Adobe Photoshop, Adobe Illustrator, Adobe ImageReady(TM), Adobe ImageStyler(TM), Adobe Premiere(R), and Adobe After Effects(R). Adobe GoLive

has gained a loyal following for its precise, pixel-level control over designs while automatically generating HTML code that works across browsers and different computer platforms. With more than 25 awards for best Web publishing product and 45 top reviews in leading publications, Adobe GoLive has been widely accepted and critically acclaimed by professional Web publishers, industry influencers and press.

"Adobe's aggressive delivery schedule of Version 4.0 underscores the company's commitment to deliver best-of-class, professional Web publishing systems at Internet speed," said Andreas Poliza, GoLive's founder, who is now Adobe's chief internet strategist. "Our customers can expect a progressively integrated suite of Adobe tools, beginning with the immediate PDF integration with GoLive."

Powerful New Features for Web Designers

Adobe GoLive 4.0 for Macintosh and Windows delivers powerful new features for Web designers that build on those that made it the preferred Web design and publishing tool of top Web shops around the world; robust Site Management; a flexible authoring environment that includes a familiar layout grid and "drag and drop" metaphor; ready-to-use JavaScript actions that offer instant interactivity without programming; a rich studio of editors; the DHTML Timeline Editor; Cascading Style Sheets (CSS); and cross-browser support.

Pricing and Availability

Adobe GoLive 4.0 for Macintosh and Windows is expected to sell at an estimated street price of \$299 (U.S.) Version 4.0 for Macintosh will be available the first week in March; the Windows version will be available in the second quarter of 1999. In the U.S. and Canada, all registered users of CyberStudio Professional 3.x and below can upgrade to Adobe GoLive 4.0 for \$99 (U.S.). Customers in the U.S. and Canada who purchased GoLive CyberStudio Professional 3.x after January 1, 1999, are eligible to receive a free upgrade to Adobe GoLive 4.0 with proof of purchase. For information, customers can call Adobe at (800)685-3612. For a limited time, registered users of Adobe PageMill(R) and CyberStudio Personal Edition can also upgrade to Version 4.0 for a promotional price of \$99 (U.S.). After September 1, 1999, the upgrade price for registered PageMill and CyberStudio Personal Edition users will be \$199 (U.S.) Adobe GoLive will also be available

Y to K Project Status Report

by Ron Eggemeyer, Phoenix PC User's Group

as part of the Adobe Professional Web Bundle which includes GoLive 4.0, Adobe ImageReady, and ImageStyler. The Adobe Professional Web Bundle is expected to sell at an estimated street price of \$399 (U.S) and will be available until June 30, as a limited time offer. It's a great value for the Web designer looking for creative tools to design and publish a Web site.

About Adobe Systems Incorporated

Founded in 1982, Adobe Systems is a leading provider of publishing and imaging software technologies, and the second largest desktop software company in the world with annual revenues approaching \$1 billion. The company builds award-winning software solutions for professional publishers, web and graphic designers, document-intensive organizations, business users and consumers. Adobe's products enable customers to create, publish and deliver visually-rich images and documents across all print and electronic media. The company employs more than 2,600 employees worldwide and has operations in North America, Europe, the Pacific Rim, Japan and Latin America. Adobe's worldwide headquarters is in San Jose, California and its web site is located at www.adobe.com.

List Sponsor: APCUG: <http://www.apcug.org>. Admin: larry.shaw@bbs.apcug.org

The Partition Magician

continued from page 29

1.01 removes the registration process, which previously physically prevented users from installing the software on additional machines. We believe our customers will be responsible in their use of Lost & Found and further enforcement of the licensing agreement is unnecessary.

For customers who own Lost & Found 1.0, an upgrade patch will be available for download on the PowerQuest Web site at <http://www.powerquest.com> by the beginning of April. This patch will disable the product's registration process.

We apologize for any inconvenience this may have caused and hope this change reflects PowerQuest's commitment to providing our customers powerful, easy-to-use technology solutions.

List Sponsor: APCUG: <http://www.apcug.org>. Admin: larry.shaw@bbs.apcug.org

I have completed the months of work for this project on time and under budget. I have gone through every line of code in every program in every system. I have analyzed all databases and all data files, including backups and historic archives, and modified all data to reflect the change.

I am proud to report that I have completed the "Y-to-K" date change mission, and have now implemented all changes to all programs and all data in production, to reflect the following new standards:

Januark, Februark, March, April, Mak, June, Julk, August, September, October, November, December and... Sundak, Mondak, Tuesdak, Wednesdak, Thursdak, Fridak, Saturdak I trust that this is satisfactory, because to be honest, none of this "Y to K" problem has made any sense to me. But I understand it is a global problem, and I was glad to help in any way possible.

And what does the year 2000 have to do with it?

Speaking of which, what do you think we should do next year when the two digit year rolls over from 99 to 00? I'll await your instructions.

SMILE!

Your Business Card
would look good
here!!

Microsoft News You can Use

continued from page 19

you need! Find out when and where at: <http://www.microsoft.com/directaccess/rdr/win2000.htm>

Microsoft Direct Access Online Technical Support

Your one-stop shop for Technical Support Newsgroups staffed around the clock by Microsoft Support Engineers, and access to over 150,000 articles, troubleshooters, frequently asked questions and white papers via our ServiceDesk! All are viewable in NNTP or HTML formats.

The Microsoft Direct Access ServiceDesk <http://www.microsoft.com/directaccess/rdr/0224/support.htm>

Make a Bold Statement with the Microsoft Direct Access Proposal Builder

Do you know about our easy, step by step tool that helps you generate a network implementation proposal for your customers with fewer than 500 PCs? It's a great way to begin the best possible presentation to prospective customers as well as those who are looking to move up. <http://www.microsoft.com/directaccess/rdr/0224/daproposal.htm>

Anti-Piracy Headquarters

Microsoft Direct Access has the lowdown on the damage software piracy does to all of us. Find out what we're doing to sink pirates around the world and what you can do to help. <http://www.microsoft.com/directaccess/rdr/0224/antipiracy.htm>

Microsoft Direct Access Year 2000 Resource Center

Get the information you need on this critical issue through our Y2K Workbook, Journal and other resources. Designed to address the questions you and other technology providers face from your customers today and in the future. <http://www.microsoft.com/directaccess/rdr/0224/y2k.htm>

Microsoft Windows NT Migration Rebate: Now Extended until April 15! (North America Only)

From now until April 15, 1999 earn a 10% rebate--up to US\$2000--every time you sell BackOffice Small Business Server or a Windows NT Server or BackOffice Server competitive upgrade through the Open License program. Get all the details at: <http://www.microsoft.com/directaccess/rdr/0224/rebate.htm>

Advertising in the PCUG Newsletter reaches over 1,000 dedicated computer users!!!

How to submit commercial advertisements

Send ad copy and payments to:

Steve Semon, Ad Manager, Phoenix PCU Newsletter, 533 W. Willetta, Phoenix, AZ 85003

Make check payable to Phoenix PCUG

(Ad Payment MUST accompany ad unless credit arrangements have been previously made.)

Rates are per each issue and must be camera-ready black and white copy.

Typesetting, layout, and photographic services are provided at additional cost with

ADVANCE ARRANGEMENTS and PREPAYMENT

Copy will not be returned unless accompanied by return postage paid envelope.

Single insertion rates: *(oversized ads are charged to next higher ad size rate)*

FULL PAGE (7.5" x 10") - \$100

HALF PAGE (7.5" x 5") - \$50

QUARTER PAGE (3.75" x 5") - \$32

BUSINESS CARD (2" x 3.5") - \$10 (minimum of 3 months prepaid)

Media package available to businesses. Contact Steve Semon (602) 253-6055 or write to above address on your letterhead.

Submission deadlines are the 25th of each month prior to month of publication.

Prices subject to change without notice.

Submitting Articles for Publication

It is very important to specify word processor software used, writers name and phone number. Please include this information on the disk and on hard copy.

Please do not submit files saved as WordPerfect 6.0 or Microsoft Word 6.0. But save the files as WordPerfect 5.1, Word for Windows 2.0 or ASCII.

A hard copy (printout) of your article is necessary especially if you submit your file in ASCII.

BBS Uploads....

Instead of uploading to the BBS call me at 253-6055 and we will arrange for you to upload directly to me. Be sure to leave a phone number and a time that is best to call.

Thanks, Steve Semon, Newsletter Coordinator

“Buddy Program”

The Phoenix PCUG Buddy Program is a network of club volunteers who are willing, able, and happy to share their experiences and ideas with other PCUG members, on a one-on-one basis, concerning any number of computer related subjects. The Phoenix PCUG Volunteer Buddy may or may not be expert in a computer related field. However, they may be a friend you can talk with when your computer or program acts up or just someone to share newly discovered DOS or OS/2 features.

After you sign up for the program, a friendly and knowledgeable PCUG Buddy will be assigned to you. Our volunteers are always happy to talk to you; however, courtesy dictates that you respect their time and friendship. You and your buddy make all arrangements for contact between the two of you.

To sign-up for the Phoenix PCUG Buddy Program, a most rewarding experience, contact Steve Semon, at the west valley monthly meeting or Ron Eggmeyer at the east valley monthly meeting. Your Phoenix PCUG is always ready to sign-up volunteers for the Buddy program and members seeking a Buddy.

CUSTOM ACCOUNTING SOLUTIONS Micro Focus COBOL

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Phoenix PC Users Group New Products Review Outline Guide

This suggested 14 step product review outline guide is for your convenience and is presented to you as a guide when writing a *Phoenix PCUG New Products Review*.

1. Software product name, company, address, and phone number.
 2. Software producer's recommended equipment requirements. (DOS, Windows, OS/2, 286, 386, VGA, RAM memory, disk space, monitor, printer, etc.)
 3. Reviewer's equipment used to evaluate software product.
 4. Define product: What does it do? Describe product's features and uniqueness? Templates? Is it easy to use? Is it fun to use? Is there an on-line tutorial and Help menu? How helpful are they? Is there an (800) number to call for technical assistance? Are the Tech Reps courteous and well informed?
 5. Documentation: Is it clear, concise, accurate, and easy to read? Is the table of contents and index complete? Is subject matter easy to find? Tutorial: Hardcopy tutorial? Useability?
 6. Learning curve: How long did it take you to acquire product proficiency?
 7. Strong points: What are the product's strong points?
 8. Weak points: What are the product's weak points?
 9. Improvements: How would you— improve the product's usefulness?
 10. Need: Is there a need for this product? Who would find this product useful?
 11. Application: What would you— personally use this product for?
 12. Value: Is this product cost effective (worth the price)?
 13. Would you purchase this product?
 14. Remember to include the product producers name, address, and phone number. Credits to software developers, if available, are desirable.
- Dan Semon, Phoenix PC Users Group
New Products Review Coordinator -222-8511...
leave message and I'll call you back ASAP)
Please submit review on disk. Specify the word processor and version you used for the article...also a hard copy (ie printed copy of the formatted article) should be sent to Dan or the Newsletter Coordinator, 533 W. Willetta, Pheonix, AZ 85003. (Include your phone number please.) Call 253-6055 for help.

Change of Address ...

If you are planning to move please notify the PCUG at least 30 days in advance so you will not miss a single issue of the newsletter.

Send change of address notice to Lynette Humes, Phoenix PCUG, 5515 N. 7th Street, 5-101, Phx AZ 85014.

NOTE: A change of address card in the Post Office will not get your newsletter to you ... the Post Office does not forward BULK RATE MAIL ... it trashes it.

Voice Mail Suggestion...

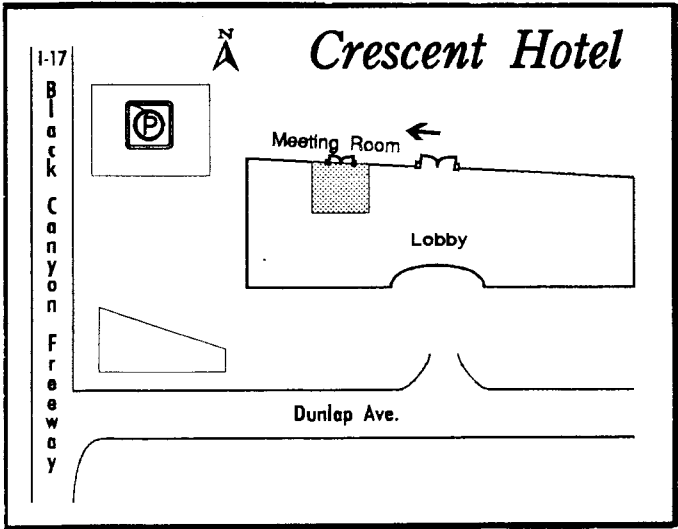
If you call voice mail and leave a message please be sure to include a phone number where we can reach you. Not every board member has access to the Membership database. If you only leave a membership number it will take 2-3 phone calls to get your number to answer your question.

Newsletters not received:

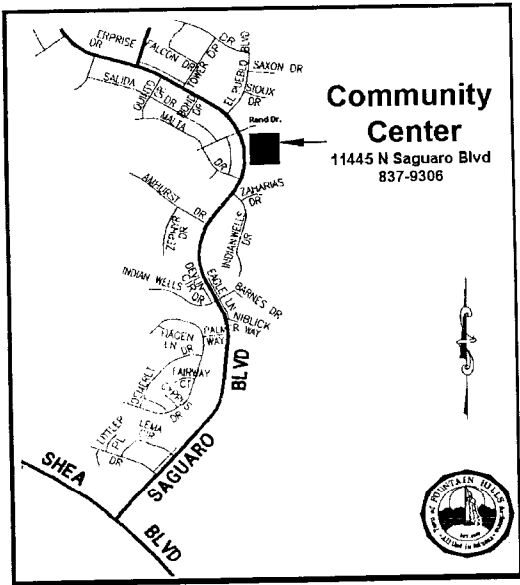
This is usually a post office problem, but if you don't receive your newsletter leave a message for the Membership Director on the Voice Mail giving your membership number, name and current address...spelling it carefully. Also leave a number where you can be reached.

See map and
directions on
page 26

East Valley Meeting - Dobson Ranch



West Valley Meeting - Sheraton Crescent Hotel



Fountain Hills Meeting - Community Center

PAPIC REALTY
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Valley wide from 2-200 units.
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SE Corner Behind Kinko's

765-1020

Scottsdale Pavilions

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Next to Miller's Outpost

443-1067

We buy, sell, trade used and new computer equipment.



Membership Application

New Renew Change ID # _____
Date: _____ (if known)
MDF 1-97

First: _____ Initial: _____ Last: _____

Address: _____

City, State: _____ Zip Code: _____

Home Phone: _____ Work Phone: _____ Ext: _____

Release my address to vendors? Yes No Note: Phone numbers **will not** be released.

E-mail address: _____

Individual \$40.00 per year

*For corporate membership call our
voice mail system at 222-8511.*

Mail this completed form with payment to:

Phoenix PC Users Group
5515 N 7th St., Suite 5-101
Phoenix, AZ 85014

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The Phoenix PC User's Group News, a newsletter, is published monthly, with the **submissions deadlines for 1998** occurring each month as follows: April issue is March 21, May issue is April 22. This publication is mailed with the intention of reaching members before the monthly meeting of issue date. The Group is not responsible for lost or destroyed newsletters, other than replacing an issue lost in the mail. **Notify the group at least four weeks in advance of change of address when moving.**

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Submissions to the "News" should be made either on 1.2 meg or 1.4 meg diskettes (a hard copy is requested along with the diskette) and saved in one of the following formats: 1) **MS-Word for Windows up to v 2.0**, 2) **WordPerfect up to v 5.2**, and 3) **unformatted ASCII**. You can also Internet e-mail direct to the editor by sending to editor@phoenixpcug.org

Please indicate the word processor used on the outside of the diskette and/or in the first line of the file along with the authors name and phone number!!

Direct upload to the editor is also available by calling 602-253-6055 and arranging to upload files. All material submitted will be considered for inclusion in the "News," but the Editor reserves the right to edit, as necessary, to maintain standards of literacy, grammar, and length requirements. No material will be returned unless accompanied by SASE. Diskettes are recycled to the Library or Dollar Disk program unless other arrangements are made. **Helene Gray - Editor**

Phoenix PC Users Group
5515 N. 7th Street, Suite 5-101
Phoenix, AZ 85014

Members:
Your membership expiration date
appears on the mailing label.

**Postman please attempt delivery
on or before March 15th**